

## Frequently Asked Questions

Q: Where can I use my Housing Choice Voucher (HCV)?

A: Any of the 31 cities in Orange County Housing Authority's (OCHA) jurisdiction, including Anaheim, Garden Grove, and Santa Ana.

Q: Can I move out of OCHA's jurisdiction?

A: Yes, if you met the residential requirement at the time of application and if the receiving Public Housing Authority (PHA) is accepting portability requests.

Q: What is my rent portion?

A: 30% of your adjusted gross income, otherwise known as your Total Tenant Portion (TTP). However, HUD will allow you to pay up to a maximum of 40% of your adjusted income toward your rent.

Your 30% minimum and 40% maximum can be found on your voucher.

Q: How much of my rent does OCHA pay?

A: The Housing Assistance Payment (HAP) made by OCHA for the assisted unit would depend upon several factors.

OCHA may consider the following factors in our determination: Current Payment Standard, voucher size, city, location of the unit, unit's condition, amenities, services and utilities included in the rent, unit size and year built.

You may contact the Leasing Housing Specialist for the city where the unit is located to receive further assistance in the rent approval process.

Q: Can I move into a unit that is larger than my voucher size?

A: Yes, if the unit meets the rent reasonableness requirement for the its size and the tenant's share of rent does not exceed the 40% maximum found on your voucher.

You may also contact your Leasing Housing Specialist for pre-determination and qualification as needed.

Q: Who do I contact to follow up on the status of an RTA that has been submitted?

A: The Leasing Housing Specialist that covers the city where the unit is located.

Q: Does OCHA assist with security deposit assistance?

A: OCHA may assist with security deposit assistance **if** you received a Special Purpose Voucher, such as a HUD-VASH voucher. OCHA **does not** assist with security deposit assistance for HCV's issued from OCHA's waiting list.

Q: Does the voucher expire?

A: Yes, 120 days from issuance, the expiration date can be found on your voucher.

Q: What bedroom size am I eligible for?

A: OCHA will assign one bedroom for each two persons within the household, except in the following circumstances:

- Head of Household (bedroom includes spouse/cohead, if applicable).
- Live-in aides will be allocated a separate bedroom.
- Single person families will be allocated one bedroom.

Q: What changes do I have to report?

A: Changes to your income, assets, and family composition. You need to report to these changes to OCHA within 15 calendar days of the occurrence and the change must be reported in writing.

The family is encouraged to use the Income Change and/or Family Composition Change Forms found on our website at:

<http://www.ochousing.org/docs>

Q: Who do I report changes to?

A: Report changes to your income, assets, or family composition to your assigned Housing Specialist.

Q: What timeframe do I have to report a change?

A: 15 calendar days from the occurrence.

Q: Will I have to complete an annual recertification?

A: Yes, you are required by HUD to be certified annually to redetermine your eligibility.

Q: What paperwork is required for submission at annual recertification?

A: Including but not limited to, verification of income, assets, and family composition changes.

You will receive an annual recertification packet approximately four (4) months before your annual recertification date. This packet will include all the documents you are required to provide in order to remain in compliance with the HCV program.