

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If you would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

*For cities with multiple caseworkers/inspectors, tenants are separated by last name, unless specifically stated otherwise.

City	Caseworker	Phone Number	Email
Aliso Viejo	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Anaheim (A-S)	Madeline De Anda	714-480-2718	Madeline.deanda@occr.oc.gov
Anaheim (T-Z)	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Brea	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Buena Park	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.oc.gov
Capistrano Beach	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.oc.gov
Corona Del Mar	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
Costa Mesa	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Cypress	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.oc.gov
Dana Point	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.oc.gov
Foothill Ranch	Brittini Valdez	714-480-2905	brittini.valdez@occr.oc.gov
Fountain Valley (A-T)	Patty Rosas	714-480-2724	patty.rosas@occr.oc.gov
Fountain Valley (U-Z)	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Fullerton	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
Garden Grove (A-M)	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Garden Grove (N-Z)	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.oc.gov
Huntington Beach (A-L)	Thien Le	714-480-2928	thien.le@occr.oc.gov
Huntington Beach (M-Z)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.oc.gov
Irvine (A-F)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.oc.gov
Irvine (G-L)	Crystal Cortes	714-480-2716	crystal.cortes@occr.oc.gov
Irvine (M-Ma)	Man Ho	714-480-2726	Man.Ho@occr.oc.gov
Irvine (Mc-Mi)	Christina Seiler	714-480-2908	christina.seiler@occr.oc.gov
Irvine (Mo)	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Irvine (Mu-My)	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
Irvine (N-Ne)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.oc.gov
Irvine (Ng-Nz)	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.oc.gov
Irvine (O)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
Irvine (P-Pa)	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Irvine (Pe-Q)	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Irvine (R-Re)	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Irvine (Rh-Rz)	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Irvine (S-T)	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Irvine (U-Z)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
La Habra	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.oc.gov
La Palma	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Ladera Ranch	Crystal Cortes	714-480-2716	crystal.cortes@occr.oc.gov
Laguna Beach	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov

City	Caseworker	Phone Number	Email
Laguna Hills	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Laguna Niguel	Brittini Valdez	714-480-2905	brittini.valdez@occr.oc.gov
Laguna Woods	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Lake Forest	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Los Alamitos	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.oc.gov
Midway City (A-N)	Pedro Garza	714-480-2713	pedro.garza@occr.oc.gov
Midway City (O-Z)	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Mission Viejo	Brittini Valdez	714-480-2905	brittini.valdez@occr.oc.gov
Newport Beach	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
Orange	Anabel Guzman	714-480-2723	anabel.guzman@occr.oc.gov
Placentia	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Portola Hills	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Rancho Mission Viejo	Brittini Valdez	714-480-2905	brittini.valdez@occr.oc.gov
Rancho Santa Margarita	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.oc.gov
San Clemente	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
San Juan Capistrano	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
Santa Ana	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.oc.gov
Seal Beach	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Stanton	Christina Seiler	714-480-2908	christina.seiler@occr.oc.gov
Trabuco Canyon	Brittini Valdez	714-480-2905	brittini.valdez@occr.oc.gov
Tustin (A)	Christina Seiler	714-480-2908	christina.seiler@occr.oc.gov
Tustin (B)	Brittini Valdez	714-480-2905	brittini.valdez@occr.oc.gov
Tustin (C)	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.oc.gov
Tustin (D)	Anabel Guzman	714-480-2723	anabel.guzman@occr.oc.gov
Tustin (E)	Anabel Guzman	714-480-2723	anabel.guzman@occr.oc.gov
Tustin (F)	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Tustin (G)	Michael Gonzales	714-480-2739	michael.gonzales@occr.oc.gov
Tustin (H)	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Tustin (I)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.oc.gov
Tustin (J)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.oc.gov
Tustin (K)	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.oc.gov
Tustin (L)	Christy Steider	714-480-2721	christy.steider@occr.oc.gov
Tustin (M)	Madeline De Anda	714-480-2718	Madeline.deanda@occr.oc.gov
Tustin (N)	Leonor Reyes	714-480-2935	leonor.reyes@occr.oc.gov
Tustin (O)	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.oc.gov
Tustin (P)	Thien Le	714-480-2928	thien.le@occr.oc.gov
Tustin (R)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.oc.gov
Tustin (S)	Marina Villanueva	714-480-2825	marina.villanueva@occr.oc.gov
Tustin (T)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.oc.gov
Tustin (U-Z)	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Westminster (A-H)	Dung Tran	714-480-2708	dung.tran@occr.oc.gov
Westminster (I-N) (except Nguyen)	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Westminster (Nguyen) (First Name: A-G)	Phung Tran	714-480-2787	phung.tran@occr.oc.gov
Westminster (Nguyen) (First Name: H-Z)	Man Ho	714-480-2726	Man.Ho@occr.oc.gov
Westminster (O)	Man Ho	714-480-2726	Man.Ho@occr.oc.gov
Westminster (P - Tran)	Diem Tran	714-480-2711	diem.tran@occr.oc.gov
Westminster (Trang - Z)	Pedro Garza	714-480-2713	pedro.garza@occr.oc.gov
Yorba Linda	Jamie Botts	714-480-2709	jamie.botts@occr.oc.gov
Waiting List		714-480-2740	OCHAWaitingList@occr.ocgov.com

City	Inspector	Phone Number	Email
Aliso Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Anaheim	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Balboa	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Brea	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Buena Park	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Capistrano Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Coronal Del Mar	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Costa Mesa	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.oc.gov
Cypress	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Dana Point	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Foothill Ranch	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Fountian Valley (A-M)	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.oc.gov
Fountian Valley (N-Z)	Laura Lampers	714-480-2768	Laura.Lampers@occr.oc.gov
Fullerton	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Garden Grove	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Huntington Beach	Laura Lampers	714-480-2768	Laura.Lampers@occr.oc.gov
Irvine (A-B)	Jeffrey Im	714-480-2795	jeffrey.im@occr.oc.gov
Irvine (C-G)	Omar Jimenez	714-480-2786	omar.jimenez@occr.oc.gov
Irvine (H-O)	Jeffrey Im	714-480-2795	jeffrey.im@occr.oc.gov
Irvine (P-Z)	Omar Jimenez	714-480-2786	omar.jimenez@occr.oc.gov
La Habra	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
La Mirada	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
La Palma	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Ladera Ranch	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Hills	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Niguel	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Laguna Woods	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Lake Forest	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Los Alamitos	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Midway City	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Mobility In - Coordinator	Ben Morales	714-480-2749	benjamin.morales@occr.oc.gov
Mobility Out - Coordinator (Anaheim, Garden Grove, Santa Ana)	Beth Jarandson	714-480-2781	Beth.Jarandson@occr.oc.gov
Newport Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Orange	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Placentia	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Portola Hills	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Rancho Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.oc.gov
Rancho Santa Margarita	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
San Clemente	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
San Juan Capistrano	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Santa Ana	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Seal Beach	Jasmine Booker	714-480-2780	jasmine.booker@occr.oc.gov
Silverado Canyon	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.oc.gov
Stanton	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Sunset Beach	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Trabuco Canyon	Richard Favela	714-480-2754	richard.favela@occr.oc.gov
Tustin	Evelynn Razo	714-480-2758	Evelynn.Razo@occr.oc.gov
Villa Park	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.oc.gov
Westminster (A-H)	Lani Nguyen	714-480-2755	lani.nguyen@occr.oc.gov
Westminster (I-O)	Mary Le	714-480-2734	Mary.Le@occr.oc.gov
Westminster (P-Z)	Lani Nguyen	714-480-2755	lani.nguyen@occr.oc.gov
Yorba Linda	Katie Vu	714-480-2779	katie.vu@occr.oc.gov
Rent Increase Team		714-480-2956	RI.OCHA@occr.ocgov.com
Owner Hotline		714-480-2866	OCHA.Referral@occr.ocgov.com
Leasing Call Center		714-480-2962	

Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out			
Program	Caseworker	Phone Number	Email
Continuum of Care Program			
CoC Program (A-L)	Cynthia Alvarez	714-480-2915	Cynthia.Alvarez@occr.oc.gov
CoC Program (M-Z)	Elias Galvan	714-480-2797	elias.galvan@occr.oc.gov
FSS/EHV/FUP/FYI/Homeownership			
Last Name A-G	Shirley Gorbai	714-480-2922	shirley.gorbai@occr.oc.gov
Last Name H-O	Phu Nguyen	714-480-2816	phu.nguyen@occr.oc.gov
Last Name P-Z	Sandra Chirino	714-480-2980	sandra.chirino@occr.oc.gov
Portability			
Last Name A-L	Erik Pelayo	714-480-2725	Erik.Pelayo@occr.oc.gov
Last Name M-Z	Katy Liao	714-480-2953	katy.liao@occr.oc.gov
Tenant Protection/Assisted Living/Mainstream/NED			
Last Name A-Z	Austin Hwang	714-480-2868	austin.hwang@occr.oc.gov
VASH			
Last Name A-E	Liseli Lopez	714-480-2769	liseli.lopez@occr.oc.gov
Last Name F-L	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.oc.gov
Last Name M	Erik Pelayo	714-480-2725	Erik.Pelayo@occr.oc.gov
Last Name N-U	Hin Chiu	714-480-2949	hin.chiu@occr.oc.gov
Last Name V-Z	Katy Liao	714-480-2953	katy.liao@occr.oc.gov
Project-Based Voucher			
Altrudy	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Ascent	Vacant		
Aurora Vista	Vacant		
Avenida	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Avon River	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Buena Esperanza	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Capestone	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Cartwright	Vacant		
Casa Paloma	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Center of Hope	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Clara Vista	Vacant		
Cotton's Point	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Crossroads	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Della Rosa	Luis Valdovinos	714-480-2989	luis.valdovinos@occr.oc.gov
Doria II	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Iluma	Vacant		
Mesa Vista	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Mountain View	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Oakcrest Heights	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Oasis	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.oc.gov
Orchard View Gardens	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Orion	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Pelican Harbor	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Placentia Veteran	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Potters Lane	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Prado	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Salerno	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Salida del Sol	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
Santa Angelina	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Single Family Homes	Luis Valdovinos	714-480-2989	luis.valdovinos@occr.oc.gov
The Cove	Nicole Huff	714-480-2899	nicole.huff@occr.oc.gov
The Groves	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Tower 19th	Luis Valdovinos	714-480-2989	luis.valdovinos@occr.oc.gov
Valencia Gardens	Vacant		
Villa St. Joseph	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Westminster Crossing	Rosalinda Cruz	714-480-2816	rosalinda.bautista@occr.oc.gov
Shared SHP Mailboxes			
SHP Rent Increase Inquiries			SHP.RI@occr.ocgov.com
SHP Requests for Tenancy Approval (RTA)			SHP_RTA@occr.ocgov.com
All Portability Inquiries			OCHAPortability@occr.ocgov.com
PBV Referrals and Inquiries			OCHA.PBV@occr.ocgov.com